

Food Service Job scenario card:

L3

You are bussing tables and a customer says: *'This food is cold. Take it back.'*

What do you say?
What do you do?

Food Service Job scenario card:

L3

You have been cleaning tables and the supervisor says: *'This counter isn't clean. Clean it again!'*

What do you say?
What do you do?

Classroom scenario card:

L3

Your teacher passed out math tests, stopped at your desk and stated: *'You missed Questions 12, 14 and 22. Please correct them.'*

What do you say?
What do you do?

Classroom or Work scenario card:

L3

Your instructor comes to you and says, *"You left a huge mess in the break area. Please go clean it up now."*

What do you say?
What do you do?