

**Agricultural Sciences** script:**L2**

When a customer asks you where to find something that you know is in the store:

Smile, look at the customer and tell them the aisle number and general location on the aisle.

When the customer understands and goes that way, go back to work.

**L2**

When the customer asks a question about something else:

Look for who is at the customer service desk (cash register, entrance, etc.).

Face the customer and smile.

Say: ***"I am sorry I can't help you but \_\_\_\_\_ is there at the \_\_\_\_\_."***

***She can answer your question, I am sure. Thanks!"***

When the customer moves away, continue your task.