

**Library desk greeting** script:**L1**

*Good morning!*  
*Can I help you find anything?*

**SMILE****Library desk check out** script:**L2**

Customer: "I need to check these  
books out."

You: "Okay, may I please have your  
library card?"

Thank you.

These books will be due back on  
\_\_\_\_\_.

Have a nice day."