

## Responding to Comments and Compliments Visual Cue 2



### Responding to Comments and Compliments

#### Reminders when someone says something positive to me:

- Don't frown, mumble or look down at the floor
- Don't say "I know"
- Don't disagree
- Look at the person
- Smile and say "thank you"



### Responding to Comments and Compliments

#### Responding to compliments reminders:

- Look at the person
- Listen carefully
- Say "thank you" in a friendly manner
- If you can, add a few more words
- Go back to your task