

Examples of general comments:	Examples of appropriate responses:
<p><i>"I am having a bad day."</i></p> <p><i>"I am so ready for lunch, I am starving."</i></p> <p><i>"This makes no sense."</i></p> <p><i>"I am feeling stressed."</i></p> <p><i>"It's almost the weekend!"</i></p> <p><i>"I finished the project!"</i></p> <p><i>"There are a lot of customers here today."</i></p>	<p><i>"I'm sorry to hear that."</i></p> <p>Shake head "yes" to agree.</p> <p><i>"Let me see, I might be able to help."</i></p> <p><i>"I'm sorry."</i></p> <p>Smile in response.</p> <p>Thumbs up.</p> <p>Shake head "yes" to agree.</p>