

Attending when supervisor comes in room:

L2

- Look up at supervisor
- Smile
- Listen
- Keep working

When someone speaks while you are working:

L2

- Look up to see if they are speaking to you
- If looking at you or your work, say,
"I'm sorry, were you speaking to me?"

Responding to a compliment:

L1

When a person gives you a compliment:

- Look at them



- Listen carefully



- Say, "Thank you"



Responding to a compliment:
L1

When a person gives you a compliment or makes a comment that you may not agree with:

- **Stop**



- **Think:** *"It's their opinion."*

They are trying to be nice."



- **Smile and say:** *"Thank you."*


Responding to a compliment:
L2

When a person gives you a compliment or makes a comment that you may not agree with:

- **Stop**

- **Think:** *"It's their opinion. They are trying to be nice."*

- **Smile and say:** *"Thank you."*

Responding to a comment:
L2

Actor 1: *"It sure is cold outside today."*

Actor 2: Look towards speaker. Nod head in agreement.

OR

Actor 1: *"It sure is cold outside today."*

Actor 2: *"Yeah, it really is."*